

Quality Policy

Effective Date: 2024 | Revision 2.0

Policy Statement

Do Sender Chemicals Co., Ltd. is committed to delivering high-quality organic peroxides, AZO initiators, metal alkyls, and polymer agents that consistently meet or exceed customer expectations. Quality is embedded in every stage of our operations — from raw material procurement through production, testing, and delivery.

Our Quality Management System is certified to ISO 9001:2015, providing a robust framework for quality assurance and continuous improvement.

Our Commitments

- Customer Focus:** We understand and meet customer requirements, delivering products with consistent purity, activity, and performance characteristics as specified.
- Product Quality:** Each batch of Perodox®, Azox®, Dosender® Metal Alkyls, and Dosender® Polymer Agents undergoes rigorous testing including assay, appearance, specific gravity, color (Pt-Co ≤ 20), and impurity profiling before release.
- Process Control:** We maintain strict control over manufacturing parameters to ensure batch-to-batch consistency and product reliability.
- Continuous Improvement:** We use a structured approach to identify and implement quality improvements, including root cause analysis of non-conformances and corrective/preventive actions (CAPA).
- Supplier Quality:** We evaluate and monitor our raw material suppliers to ensure incoming materials meet our quality specifications.
- Traceability:** All products are fully traceable through batch records, from raw material receipt through production to final shipment.

Scope

This policy applies to all quality-related activities across the organization, including R&D;, procurement, production, testing, storage, and distribution of all product lines.

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